

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Received & Inspected

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FCC Mail Room

Date filed: February 1, 2012

Company covered by this certification: Innovation Labs, LLC ("Company")

Form 499 Filer ID: 827910

Name of signatory: David Saldana

Title of signatory: President

I, David Saldana, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification, as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Sincerely,



David Saldana
1717 McKinney Ave
Suite 700
Dallas, TX 75202

0+4

Exhibit A

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Company has not used CPNI except as included in 47 U.S.C. 222(d) exceptions.

- a) The Company has not sought customer approval of the use of CPNI since CPNI is not used.**
- b) The Company has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has an express disciplinary process in place for any improper use of CPNI.**
- c) The Company has not used CPNI in any sales or marketing campaign.**
- d) No outbound sales and marketing campaign can be conducted without management approval and any such campaign would require supervisory review to assure compliance with the CPNI rules.**